

# DEVELOPMENT OF THE COMPANY'S CORPORATE INFORMATION SYSTEMS

In the reporting year, the Company continued to develop corporate information systems. In 2025, the Company plans to continue developing its corporate information systems.

## Measures for the development of corporate information systems in 2024

Sl.No.	Corporate information systems	Development activities
1.	Automated information system for processing customer calls	<p>Some features were taken from the corporate software package (CSP) and integrated into a local platform for automated registration, handling of requests, processing of calls, and generation of statistical reports.</p> <p>AIS for processing customer calls was put into operation and included in the Register of domestic software.</p> <p>The Company acquired intellectual property rights to the AIS for processing customer calls</p>
2.	Corporate software package (CSP)	<ul style="list-style-type: none"> <li>The CSP was integrated with AIS for processing customer calls (for transferring consumers, objects, and addresses from the CSP)</li> <li>A module for exchanging applications with the <a href="#">power grid services portal of Rosseti Group</a> (hereinafter referred to as the RF Portal) was developed using a unified integration platform.</li> </ul>
3.	Electronic document management system (EDMS)	<ul style="list-style-type: none"> <li>The transition was made to an updated module for document exchange between subsidiaries of Rosseti Group PJSC.</li> <li>The integration is done with the AIS processing customer calls to transfer consumer requests from the EDMS.</li> </ul>
4.	Automated equipment repair control system (AERCS)	<ul style="list-style-type: none"> <li>The server-side portion was installed, configured and migrated to the domestic operating system – Astra Linux, and the database was transferred to the domestic database management system (DBMS) – Postgres Pro.</li> <li>A new subsystem, Energy Facility Repair Plans, was implemented, and an integration with the PAMS was developed to create/approve maintenance and repair schedules, equipment shutdown schedules, and exchange information on urgent requests.</li> </ul>
5.	Production asset management system (PAMS)	The Repair Schedules subsystem was implemented to automate the scheduling of equipment repairs by integrating the PAMS and AERCS software packages.
6.	Corporate information system '1C:Enterprise. Management of a manufacturing organisation'	<ul style="list-style-type: none"> <li>The system was integrated with the CSP for sending reports on grid connection services and additional services provided.</li> <li>Automatic exchange of electronic documents with external contractors was set up using the Kontur. Diadok electronic document management service</li> <li>The generation of actual costs and their comparison with the business plan were configured</li> <li>Cashier workstations were configured to accept customer payments by bank card.</li> <li>The system was updated to comply with current legislation on bookkeeping and tax accounting, calculation of taxes and contributions, and preparation of accounting and financial statements</li> </ul>
7.	Automated information system for payroll calculation and personnel management (PPM)	<ul style="list-style-type: none"> <li>The PPM database was migrated to the domestic DBMS – Postgres Pro.</li> <li>An accounting feature was added for personnel working on a rotational basis</li> <li>A feature was added to automatically email payslips with information about accruals and deductions</li> <li>The PPM system was updated to comply with current legislation on personnel records, employee remuneration, taxes and insurance contributions</li> </ul>

Sl.No.	Corporate information systems	Development activities
8.	System for electricity transport metering	<ul style="list-style-type: none"> <li>The subsystem of the intelligent electricity metering system was upgraded: data collection and storage in the required formats; data stream transfer to the RF Portal.</li> <li>Integration is configured with the Pyramida-Seti software package for the transfer of data on meters and their readings, with the forwarding of data to the RF Portal.</li> <li>Functions related to tariff groups were configured</li> <li>A feature was added to determine the calculated power profile coefficient when there are electrical connections between metering points</li> </ul>
9.	Automated system for calculation of labour costs for modifications (AS CLCM)	The AS CLCM was put into operation. It is designed to calculate labour costs and account for services under contracts for the maintenance of the Company's corporate information systems.
10.	Unified integration platform (UIP)	As part of the trial operation of the UIP, work continued to refine the interaction with customers of Rosseti Group in terms of business processes for providing services and interacting with customers

